

Derek Ezekiel CTS, A+, OSHA10, MT

[Digital Engineer, Information & Systems Specialist]

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Summary of Qualifications

- ▶ Seven years of experience in hospital and clinical IT end user support
- ▶ Skilled and educated in troubleshooting, reading line drawings and prints
- ▶ Excellent communication and diagnostic skills, innovative, and professional
- ▶ Quick learner and self-motivated, team leader
- ▶ Diverse skillset

Technical Skills

- ▶ **Knowledgeable of:** Audio Design, Pro Tools, Reason, Visual Design, Adobe Production Suite, CorelDRAW Graphics Suite, Web Design, WordPress, Digital Media Management, IT Troubleshoot and Support, Remote Support, Systems & Software, Windows — Win7-Win11, Server, Active Directory, MS Exchange, Office Suite, Outlook, DeFi and Crypto Mining, Digital Asset Management and more.
- ▶ **Programming Languages:** HTML; CSS, MySQL, PHP, Apache, JavaScript / JQuery

Experience

Digital Media Director, RWB Construction - Boynton Beach, FL — December 2022 – Present

- ▶ Web Development.
- ▶ Graphic Design, Videography, pre/post-production and editing.
- ▶ Social media management and SEO.

Lead AV Engineer/Support Technician, Herman IS - Tampa, FL — October 2018 – Present

- ▶ Onsite project management and personnel lead.
- ▶ Provide technical support for and installation of various teleconferencing systems.
- ▶ Install AV Systems and video walls.

AV Installer/Support Technician, Interactive Solutions - Memphis, TN — April 2018 – October 2018

- ▶ Worked remote to support hospital AV and Telemedicine systems.
- ▶ Provided technical support for Cisco teleconferencing/telemedicine systems.
- ▶ Provided support for video surveillance cameras.

Technology Support Specialist, Hancock Medical - Bay St. Louis, MS — 2013 – 2018

- ▶ Support specialist providing helpdesk services and systems support for 400+ end users.
- ▶ Provided support for hospital staff and physicians, maintained information systems, user access and windows and clinical application administration.

Multimedia Producer & Web Designer, Moses Media – Gainesville, FL — 2005 - Present

- ▶ Design and produce Internet Audio Presentations.
- ▶ Maintain web presence and manage visual media designs.

**Video Editor, Multimedia Producer & Web Designer,
MISVISION – Bay St. Louis, MS — 2000 - Present**

- ▶ Design and produce video and web content.
- ▶ Maintain web presence and manage visual media designs.

**Cable Technician,
Mediacom Cable - Waveland, MS — 2010 - 2011**

- ▶ Installed and performed troubleshooting tasks for high-speed internet and cable services.

**Cable Technician,
Superior Telecom- New Orleans, LA — 2009 – 2010**

- ▶ Installed and performed troubleshooting tasks for high-speed internet, phone and cable services.

Education

Blue Cliff College - 2014

Diploma in Massage Therapy – Licensed Massage Therapist

Jones NCTI Certification - 2009

IP Voice certifications – QSI and HSD Install certifications

The University of Southern Miss. (Hattiesburg, MS)

Liberal Arts (RTF) & Psychology August 1998 – December 2002
Emphasis in Film Production

St. Stanislaus College Prep. (Bay St. Louis); 1994 - 1998

High School Diploma with Honors

Certifications

- ▶ Avixa Technologist and CTS *expired*, CompTIA - A+ *expired*, OSHA 10 *expired*

Key Skills

- ▶ Systems and Software Knowledge
- ▶ Cinematography
- ▶ Graphics & Web Development Knowledge
- ▶ High Level of Technical Comprehension
- ▶ Good Communication Skills
- ▶ Line Drawings and Elevation Prints
- ▶ Troubleshooting
- ▶ Organizational Skills

References

Available upon request.

